



## The City of Treasure Island, Florida

[www.mytreasureisland.org](http://www.mytreasureisland.org)

# Treasure Island debuts "SeeClickFix" service

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August 4, 2015 – Treasure Island announces a new program that will allow residents to report problems and request services through the city's website and smart phone apps. Powered by SeeClickFix, the **Treasure Island Porthole** allows residents to document neighborhood concerns and improvements, ranging from litter and flooding to damaged sidewalks and malfunctioning traffic signals.

"Our community is a living and changing place," said Treasure Island City Manager Reid Silverboard. "We see communication and transparency as the lifeblood of a community. As a result, we've built the **Treasure Island Porthole** to make it easier to have those conversations and easier to interact with your Treasure Island government."

Using the online **Treasure Island Porthole** webpage or smart phone apps, residents can describe the problem, report the location and even add photos or video as they see the problem in real time. Once a resident submits an issue, the City of Treasure Island then acknowledges the service request, routes it to the proper department, and updates the request—and the residents following the issue—once it's been resolved.

The **Treasure Island Porthole**, powered by SeeClickFix, went live on Tuesday, August 4, 2015 and was implemented by the City Information Technology Department and its Director Mark Santos.

To get started, go to [www.mytreasureisland.org](http://www.mytreasureisland.org) and click or tap the **Treasure Island Porthole** logo. There you can immediately begin to use SeeClickFix. Residents will also find links to download the Porthole mobile applications for Android or iPhone.

"Your neighbors and friends that will be using the **Treasure Island Porthole** are helping to make a strong community, a strong community that gives back in immeasurable ways, and we want you to be part of that conversation," said Silverboard.